

Memo

To: Health First Network Providers

From: Jenny L. Caillouet, Manager Network Development / Provider Relations

Date: 10/1/13

Re: Healthspring Medicare Advantage HMO transition for claim processing

IMPORTANT INFORMATION:

Effective 1/1/14 Health First Network, Inc. (HFNI) / MED3000 will no longer be responsible for processing claims for Healthspring Medicare Advantage HMO.

Health First Network, Inc. will continue to work with Healthspring; giving support to our providers for that product.

It is very important that all claims with dates of service December 31, 2013 back are filed to HFNI / MED3000 no later than June 30, 2014 at the address below.

HealthSpring Medicare HMO
P. O. Box 11547
Pensacola, FL 32524

All claims received after June 30, 2014 will be denied timely, **NO EXCEPTIONS** will be made.

All claims for dates of service 1/1/14 forward should be filed to:

Healthspring Medicare Advantage HMO
P.O. Box 981804
El Paso, TX 79998

Please contact me at 438-4487 or JCaillouet@HFNI.com if you have any questions.
Thank you.