



Memo

To: Health First Network Providers
From: Richard M. Tuten, President & CEO
Date: December 19, 2012
Re: HealthSpring transition for claim processing

IMPORTANT INFORMATION:

Reminder: Effective 4/1/13 Health First Network (HFN) / MED3000 is no longer responsible for processing claims for the HealthSpring product.

It is very important that all claims for dates of service prior to April 1, 2013 are filed to HFN / MED3000 no later than July 31, 2013.

Claims for dates of service after March 31, 2013 should be submitted directly to HealthSpring at the following address:

**HealthSpring
PO Box 981804
El Paso, TX 79998**

All claims received after July 31, 2013 will be denied as not timely filed, **NO EXCEPTIONS** will be made.

Please contact Jenny Caillouet at 438-4487 or JCaillouet@HFNI.com if you have any questions.

Thanks.